

**CITY OF BLANCO**  
**WATER UTILITIES GUIDELINES**  
OFFICE # (830) 833-4525 FAX # (830) 833-4121  
[UTILITIES@CITYOFBLANCO.COM](mailto:UTILITIES@CITYOFBLANCO.COM)  
[www.cityofblanco.com](http://www.cityofblanco.com)

**ALL WATER UTILITY BILLS ARE MAILED ONCE A MONTH. THE UTILITY BILLS ARE DUE ON THE 10<sup>TH</sup> BY END OF OUR BUSINESS DAY, 5PM. IF PAYMENT IS NOT RECEIVED ON THE 10<sup>TH</sup> BY 5PM, A TEN PERCENT (10%) PENALTY WILL BE APPLIED TO YOUR ACCOUNT. A MAIL POSTMARK WILL BE ACCEPTED IN THIS OFFICE IF PAYMENT ARRIVES ON THE 10<sup>TH</sup> BY 5PM.**

**IF THE 10<sup>TH</sup> OF THE MONTH FALLS ON A SATURDAY, SUNDAY OR A CITY HOLIDAY, YOUR PAYMENT WILL BE DUE BY 5PM OF NEXT BUSINESS DAY, IF PAID ONLINE YOU HAVE UNTIL MIDNIGHT. YOU CAN GO TO THE [WWW.CITYOFBLANCO.COM](http://WWW.CITYOFBLANCO.COM), PRESS THE MAKE A PAYMENT BUTTON, PRESS PAY UTILITY BILL AND FOLLOW THE PROMPTS. WE ARE UNABLE TAKE PAYMENTS OVER THE PHONE.**

**A DELINQUENT NOTICE IS SENT ON THE 15<sup>TH</sup> OF EACH MONTH. IF NOT PAID BY THE 21<sup>ST</sup> WATER SERVICE WILL BE DISCONNECTED BY NOON. A FEE OF THIRTY (\$30.00) FOR RE-CONNECTION FOR NON-PAYMENT WILL BE BILLED.**

**ANY DELINQUENT OR ACCOUNT NOT PAID WILL HAVE SERVICES TURNED OFF BY THE CITY OF BLANCO AND WATER WILL NOT BE TURNED BACK ON UNTIL A NEW DEPOSIT IS SECURED, AND/OR LANDLORD REQUESTS SOLE RESPONSIBILITY FOR ACCOUNT. NO WATER SERVICE WILL BE TURNED ON WITHOUT A DEPOSIT AND/OR ANY ACCOUNT IN ARREARS.**

**Illegal Connection/Theft of Services fee:** \$1000.00 + (possible criminal charges brought by the City of Blanco).

**Meter tampering fee:** \$500.00

**Delinquent Fee:** *after (3) consecutive Delinquent accounts within a year residential water customers will be charged another deposit fee of \$150.00. Commercial water customers will be charged another deposit fee of \$193.00.*

**Meter Re-Read Fee:** \$20.00 – (Fee waived if incorrect reading due to employee error or equipment malfunctions)

**Temporary Service Connect/Disconnect:** \$20.00 (Snowbirds, out of state, etc)

**Transfer Fee:** \$20.00 (one location to another within the city)

**Trash only account Deposit:** \$150.00 (**Residential:** \$14.00 + \$1.16 tax  
**Commercial Tote:** \$18.75 + tax (If not paid by 5pm of the 10<sup>th</sup>, a late fee of 10% will be added).

**Meter Accuracy Check Fee:** \$30.00 (at customers' request)

**Pull Meter Fee:** \$25.00

**Return Check Fee:** \$25.00 (collected by City of Blanco)

**PLEASE BE ADVISED THAT OUR FIELD WORKERS ARE UNABLE TO ACCEPT ANY FORM OF PAYMENT FROM CUSTOMERS. PAYMENT MUST BE MADE AT THE CITY OFFICE OR ONLINE. OFFICE HOURS ARE: 8:00 A.M. TO 5:00 P.M. MONDAY THRU FRIDAY. FOR YOUR CONVENIENCE, A DROP BOX IS LOCATED BY THE RIGHT SIDE OF THE FRONT DOOR FOR PAYMENTS MADE AFTER 5PM. GARBAGE PICK-UP FOR INSIDE CITY CUSTOMERS IS EVERY MONDAY AND MUST BE SET OUT SUNDAY NIGHT. PLEASE BE SURE YOUR ADDRESS NUMBERS ARE ON YOUR HOUSE AND VISIBLE FROM THE STREET.**

**2019 Water/Sewer rates**

**MINIMUM BILL (RESIDENTIAL): Water = \$30.00 Sewer = \$16.00 Garbage = \$14.00 TX = \$1.16 = MINIMUM BILL \$ 61.16 WILL BE CHARGED IF ACCOUNT IS ESTABLISHED AND WATER SERVICE ACTIVATED**

**BILL EXAMPLE: BASE WATER 30.00 + SEWER 16.00 + GARBAGE 14.00 + TAX 1.16 + 300 GALLONS USED (0.3 X 7.00 = 2.10) TOTAL BILL \$63.26**

**SEWER RATE is fixed after 1 year by averaging December, January, February's water usage.**

**OSCL WATER RATE (RESIDENTIAL): WATER = \$45.00 + 300 GALLONS (\$10.50 X 0.3 = 3.15) = \$48.15**

**WATER METER DEPOSITS & TAPS**

**METER DEPOSITS on existing tap:**

**Residential = \$150.00 (deposit \$140/\$10 connect fee) + CSI \$35.00 = \$185.00**

**Residential: Deposit fee- \$140.00 (refundable at time of closing of account)  
Connect fee- \$10.00 (non-refundable)  
C.S.I fee-\$35.00 (Customer Service Inspection required by City)**

**Commercial = \$158.00 (deposit \$148/\$10 connect) + CSI \$35.00 = \$193.00**

**Commercial: Deposit fee- \$148.00 (refundable at time of closing of account)  
Connect fee- \$10.00 (non-refundable)  
C.S.I fee-\$35.00 (Customer Service Inspection required by City)**

**NEW WATER TAP CONNECTION:**

**Water tap (inside City limits) \$750.00 + \$150 meter deposit + \$35.00**

**Sewer Tap (inside city limits) \$750.00**

**Water tap (outside City limits) \$1000.00 + \$150 meter deposit + \$35.00**

**Sewer Tap (outside city limits) \$1000.00**

**TOTALS FOR NEW WATER TAP = WATER+SEWER+ CSI DEPOSIT:**

**RESIDENTIAL: ISCL (\$1685.00) OSCL (\$2185.00)**

**COMMERCIAL: ISCL (\$1693.00) OSCL (\$2193.00)**

**\*\*\*\*\*A SELF-SERVE RECYCLING CENTER IS LOCATED AT 480 JONES AVE\*\*\*\*\***

